

Chalet Ty Tom Ski Essentials

Arrival

When arriving into Turracherhoehe you should have the key code (make sure you get it from us or the reception before you arrive). The front door key is in a small box to the left of the main entrance door and use the 4 figure code to open it and get at the key.

The fire in the chalet is automatic so will adjust to the temperature changes inside (if you open a window or door it will automatically increase the flame to cope with the influx of cold air). Try not to alter it as it can be difficult to reset - you will probably need to call a technician from the reception if this is necessary.

Two WiFi feeds are in Chalet Ty Tom. The control panel for these is in the boot room behind the panel. Passwords are printed up in the boot room and in the information in the living room. If it is not connecting then I often switch off and then on at the panel, but it usually connects quite quickly.

The solar light draped on the upper balcony balustrade will come on automatically at dusk. You can switch it off if you don't want it on. The swing chair on the lower balcony can be hung onto the chain hanging from the upper balcony beam. Cushions are inside. Cushions for the steamer chairs and table chairs are also inside.

The external store key is hanging on the key rack in the lower lobby. This is the only key so please take care with it. Please use whatever you want from the store. There are sledges and toboggans and shovels for clearing snow - usually very important in the winter at this altitude. We frequently need to clear snow twice or even three times during a ski week.

Ski Rental

The Ski Rental shops are in a variety of locations in the village. Ski World is right next to the Reception building and across from the Kornock Lift. Intersport is on the other side of the lift behind Tom's Pizzeria and they also have another shop near the main beginners slopes further up in the village.

To get your skis and boots you just fill in some details (height, weight, ski experience - beginner, intermediate or expert) and they will find you appropriate boots, skis and poles. You will also need to hire a ski helmet, which are pretty much compulsory now.

Just tell them how many days you want to ski for (usually six - Sunday through to Friday) and they will feed it all into their system. Most arrivals in the chalet go to the rental shops on the Sunday morning. Your skis and boots can all be stored in the basement under the reception building which saves you carrying them all back to the chalet. Just find a rack to put your skis and poles in and a boot holder for your ski boots - remember where you put them!

Ski Passes

There are ski pass counters at the bottom of the main Kornock Ski Lift. You will need to let them know how many days you want to ski for and if it is for an adult or a child. You will get a credit card ski pass to put in a chest or arm pocket. These automatically let you through the ski lift gates when you press the ski pass against the upper panel to your left.

Best to pick up a ski map while you are there and you usually get a free set of tissues too! If you return the pass (recycling) at the end of your week they will reimburse you 5 Euros.

Ski Schools

There are three ski schools in Turracherhoehe. Ski Schule Pertl, Skischule Snow Stars and Huskys. I have had good feedback on all three. Husky's offices are located next to the reception building. The other two have their offices at the other end of the village adjacent to the main beginners' slopes.

Most lessons are from 10 to midday or from 2 to 4pm. Mornings are more popular for obvious reasons. Depending on your experience this will decide where you will have your lesson. There are beginner slopes in various locations across the village. As you grow in confidence you can start taking drag lifts and then chair lifts to the starter slopes - and then beyond.

The instructors are invariably very patient and speak excellent English. I have found them to be excellent with both kids and adults. Most who have started out as beginners are skiing a number of the main slopes by the end of the week.

Have fun!